# BROADER OUTCOMES **GUIDANCE FOR THE** CONSTRUCTION **SECTOR**

June 2022





**MODULE ONE** 

MODULE TWO

**MODULE THREE** 



# **CONTENTS**

Broader outcomes guidance overview	3
Guidance and module orientation	4
1. HOW? KEY STEPS ME PĒHEA? KAUPAE MATUA	5
Engaging with Māori	6
Prioritising broader outcomes	7
Key steps to implement broader outcomes	8
Step 1: Opportunity map	9
Step 2: Selecting RFx questions	10
Step 3: Evaluation guidance	11
Step 4: KPI measurement guide	12

2. APPENDIX ĀPITIHANGA	13
Broader outcomes success partners	14
Step 1a: Explore ideas/initiatives	16



# **BROADER OUTCOMES GUIDANCE OVERVIEW**

The Construction Sector Accord has identified an opportunity to develop 'broader outcomes Guidance' ('Guidance') to support government agencies to embed broader outcomes into their construction procurement activity.

# **PURPOSE OF THE GUIDANCE:**

- For consistency in interpretation of broader outcomes
- Ease of use for construction sector stakeholders
- Improved transparency on what government buyers are looking for
- To make progress by all moving in the same direction

# THE GUIDANCE SHOULD BE REGARDED AS A LIVING DOCUMENT



# **GUIDANCE AND MODULE ORIENTATION**

# WHO ARE YOU?



# **SUPPLIER**

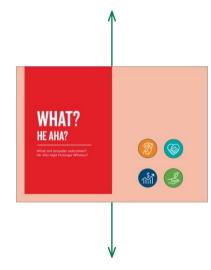


# WHICH PARTS OF THE GUIDANCE SHOULD YOU LOOK AT?

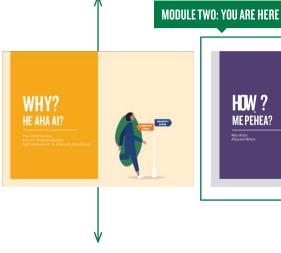
As a government buyer you can grow you and your team's understanding on what broader outcomes are and get clear on where the priority broader outcomes fit in.

As a government buver you can get clarity on 'the why' and what broader outcomes delivery may look to achieve. As a government buver. understand at a high level how you might embed broader outcomes throughout the procurement process.

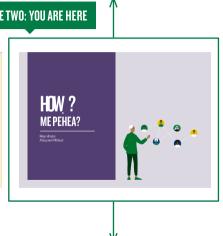
As a government buyer, this Guidance may be helpful when drafting RFx. contract documentation, evaluation of tenders and inform negotiations and KPI management.



Grow your understanding around what broader outcomes are, de-jargon the procurement world and know what government buvers are looking for when they ask about broader outcomes.



Get clarity on 'the why' and what broader outcomes delivery may look to achieve.



As a supplier, you will have transparency on how government buvers are embedding broader outcomes.



As a supplier, you will have transparency on what broader outcomes questions government buvers may ask and how you will be evaluated.

# HOW? ME PĒHEA?

Key steps *Kaupae Matua* 



# **ENGAGING WITH MĀORI**

Effective engagement between government buyers and Māori is key to producing better quality outcomes and Māori Crown partnerships, as per our obligations under Te Tiriti O Waitangi (Treaty of Waitangi).

To achieve meaningful engagement it needs to be based on developing effective and enduring relationships with Māori.

# FFFCTIVF RFI ATIONSHIPS MUST BE BASED ON:

- 1. Trust
- 2. Integrity
- 3. Respect
- 4. Equality

In your local area you need to engage with mana whenua (iwi and/or hapū in your local area) as they need to participate in decisions that affect their people and rohe (area).

Depending on your construction project, the engagement might be required across local. regional or national levels.

By engaging early (at Business Case stage or earlier) government agencies can ensure that their construction projects deliver:

# STRONG CULTURAL, SOCIAL, **ECONOMIC AND ENVIRONMENTAL** OUTCOMES FOR MĀORI



Toiora Ahurea



Toiora Tāngata



Toiora Ōhanga



**Toiora Taiao** 

The type of engagement will depend on the significance of the construction project for Māori

For example, the spectrum of engagement methods can range from inform or consult. to co-design or empower.

Te Arawhiti's resources regarding Crown Engagement with Māori and Buildina Closer Partnerships can help you through this process.

# PRIORITISING BROADER OUTCOMES

It is important that broader outcomes are considered and planned for at the Business Case stage. It is still possible to consider broader outcomes at the Procurement Plan stage but make sure the allowed budget is considered when creating expectations for broader outcomes.

# WHO NEEDS TO BE INVOLVED?

It is important to have the right people involved in the planning for broader outcomes. Throughout this Guidance we recommend collaboration between the procurement function and project delivery team. Additional support could also be sought from sustainability managers. Treasury specialists, health, safety and wellbeing specialists and consultants depending on the broader outcome. Engagement with Māori is required to ensure that construction projects deliver strong cultural, social, economic and environmental outcomes for Māori.

# TIPS FOR PRIORITISING BROADER OUTCOMES:

- 1. Focus: Prioritise 3-5 broader outcomes to focus on during the project or programme. Depending on the scale of your project you may choose to focus on more or fewer broader outcomes.
- 2. Alignment with organisation: Start with your organisational objectives and map those (where applicable) to the broader outcomes
- 3. Alignment to Government priorities: Look to Government's priority broader outcomes and see what is applicable. Construction procurement is a designated contract area for two priority broader outcomes. These include priority outcome 2: Construction Skills and Training and priority outcome 3: Health and Safety.
- 4. Early market engagement: Engage with industry to get their feedback and to build knowledge and understanding of the goods and services available. Also consider how your agency could help develop supplier capability.
- **5. Best for project:** Make sure the broader outcomes are fit for purpose for the programme and/or project.
- 6. Best for community: An important question to ask is 'What does the local community see as important?'

Use Step 1: Opportunity Map to work out where the best opportunities are to deliver broader outcomes in your construction programme or project.



# WHY BUSINESS CASE STAGE?

The Business Case is where a project is first formally scoped and costed. The Business Case process should formulate approximate costs and value (private or government savings/benefits) of broader outcomes. Targets for agencies should also be considered, if appropriate,

# THE CASE FOR FARLY ACTION:

# INCREASE SIZE AND SKILL OF CONSTRUCTION SECTOR WORKFORCE

Building a highly skilled and diverse construction workforce has to factor in a 5-10 year pipeline which includes University study and post-graduate programmes. Partnerships and collaborative initiatives will be critical. **Procurement Guide** 

## **NET ZERO EMISSIONS ECONOMY**

The biggest opportunity for reducing carbon emissions from a building across its whole-of-life is before construction starts. A Carbon Brief is recommended. When building a new non residential government owned building there are requirements to use an approved sustainable building rating system to focus on reducing whole of life carbon and construction waste. **Procurement Guide** 

## REDUCED WASTE FROM CONSTRUCTION SECTOR

Greater reductions in waste to landfill will be achieved by being efficient with materials and thinking about how building products and components can be reused at their end-of-life (reducing demolition waste).

## INCREASING SUPPLIER DIVERSITY. INCLUDING MĀORI SUPPLIERS

Early market engagement can enable an increase of the diversity of suppliers that submit tender bids. Early identification of Māori suppliers will ensure there is time for capacity and capability building, and increase the likelihood of achieving 5% Māori contract target.

Te Puni Kōkiri has quidance on how to improve buyer practices for progressive procurement.

## IMPROVING CONDITIONS FOR **WORKERS**

Considerations need to be made in scoping and costing a project which allows supply chains to comply with employment standards, health, safety and wellbeing requirements, and create quality employment opportunities. Procurement guide.

# KEY STEPS TO IMPLEMENT BROADER OUTCOMES

This Guidance should be used as early as the Business Case planning phase, particularly Step 1: Opportunity Map.

This Guidance supports:

- Drafting of the associated RFI/ROL or RET/REP (iointly referred to as 'REx')
- Supplier responses
- Evaluations
- Contract negotiations and KPI management.

The key steps are broken down as follows:

# **BUSINESS CASE**



SOURCE

EVALUATE AND **NEGOTIATION** 

# STEP 1: OPPORTUNITY MAP (EXCEL SPREADSHEET)

The procurement function facilitates this process with project/delivery teams

# STEP 1A: EXPLORE IDEAS/INITIATIVES

Review Guidance on how current priority broader outcomes can be achieved. These can be found in the Appendix.

## STEP 1B: DEFINE KEY PROJECT ACTIVITIES

Outline the various stages of the project and the activities to be delivered upon within each phase (already completed in the Business Case).

## STEP 1C: IDENTIFY BROADER OUTCOMES OPPORTUNITIES

Identify where cultural, social, economic and environmental broader outcomes could be incorporated into the project by testing the opportunities against project activities. Prioritise the most important priorities. These will become the focus for the project and will direct RFx question selection.

# **STEP 2: QUESTION GUIDE**

## **REX QUESTIONS**

Using the opportunities identified in 'STEP 1', use the Guidance 'STEP 2 - QUESTION GUIDE' to select and tailor as required RFx questions. Note, that it is recommended only 3-5 questions from the question guide are used in total.

# STEP 3: RESPONSE AND EVALUATION GUIDE

## CHECK HOW TO RESPOND/ EVALUATE RESPONSES

Evaluate the supplier responses using the Guidance 'STEP 3 - RESPONSE AND EVALUATION GUIDE'. Suppliers can reference this quide as they write their responses.



# **STEP 4: KPIS MEASUREMENT GUIDE**

## **MEASURE OUTCOMES**

Key Performance Indicators (KPIs) should be tailored to suit specific contract needs and moderated with successful suppliers during negotiation and clarification discussions.

# STEP 1: OPPORTUNITY MAP

The Opportunity Map may help identity and prioritise 3-5 opportunity areas for delivering broader outcomes. These will help determine the focus for the project and what RFx questions will be included.

The Opportunity Map is an excel spreadsheet that should be workshopped by the procurement function and project/delivery teams.

# FOLLOW THE STEPS RELOW-

STEP 1A: FXPI ORF IDEAS/INITIATIVES. These can be found in the Appendix.

The following steps are illustrated on the working example pictured right and will be completed in the excel spreadsheet:

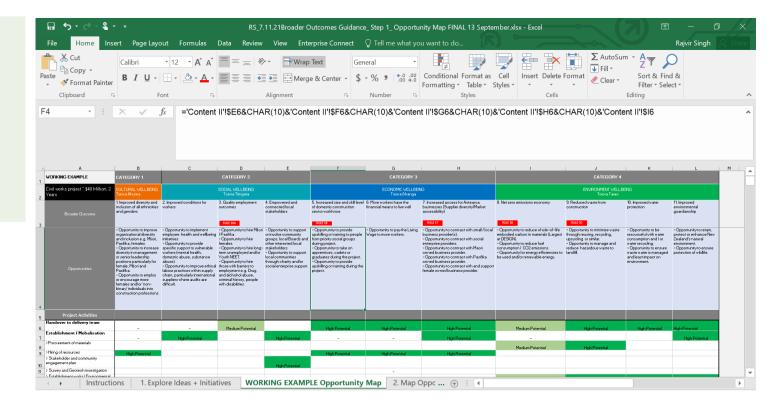
STEP 1B: DEFINE KEY PROJECT ACTIVITIES

**STEP 1C: IDENTIFY BROADER OUTCOMES OPPORTUNITIES** 

The full working example can be found in the Opportunity Map excel spreadsheet

**Step 1A:** Explore ideas/initiatives





Step 1B:

Define key project activities

Step 1C: Identify opportunities

# **STEP 2: SELECTING RFX QUESTIONS**

REx questions should be written in a way that is transparent and fair to all suppliers. Agencies should also clearly articulate what they need so that it is obvious to suppliers what they will be evaluated on. Once a buyer has identified the broader outcomes areas they want to include in the contract, they can select RFx questions from this Guidance.

A 'question bank' of example questions have been provided to encourage consistency in how broader outcomes questions are included in construction tenders. We've indicated where a question is best used for a particular stage (design or construction) and whether performance is best assessed at organisation or project level.



When to use: At design/engineering stage when consultants have the most influence over these broader outcomes.

**Example question:** Detail how operational and whole-of-life embodied carbon will be reduced on this project.



When to use: When a buyer wants to assess how a supplier is already adopting broader outcomes principles through its organisation. This will also incentivise long term outcomes that won't start/end during the project.

**Example question:** What does your organisation do to make people with disabilities feel welcome and valued at work.





When to use: At the physical works stage when the main contractor will have the most influence over these broader outcomes.

**Example question:** Detail how you will separate waste streams on the construction sites.



When to use: When a buyer wants to assess how a supplier proposes delivering this broader outcome on the project that is being tendered for. Use when outcomes are reasonably able to start and finish within the project time period.

**Example question:** Detail how you will help increase the capacity and capability of the workforce by taking on apprentices and cadets through the project.

# **HOW SPECIFIC SHOULD THE QUESTIONS BE?**

Questions in the RFx question quide are across the spectrum from 'open' to more 'specific'.

A buyer might use an 'open' question when trying to encourage innovative solutions from the market, or if they do not yet know the local community context.

'How will you reduce waste on this project?'

'What does your organisation do to support Māori/Pasifika/ females into leadership and management roles?'

A buyer might use a more 'specific' question when they have a target they want to achieve, or a level of performance to assess:

'How will you ensure xx% of materials come from recycled sources?'

'How will vou ensure all employees in your organisation receive wellbeing training?"

# **STEP 3: EVALUATION GUIDANCE**

There are simple things buyers can do to support the delivery of broader outcomes. Below we have provided some general advice buyers should take into account in order to select the best evaluation model for the project and to ensure the evaluation process runs smoothly and successfully.

## **EVALUATION MODEL:**

- The selected evaluation model needs to consider broader outcomes in a meaningful way and to the extent that the result may be impacted.
  - For example, "lowest cost conforming" can not meaningfully consider broader outcomes in a way that will influence the result
- Broader outcomes weighting can be between 10% - 30%, or more or less. This will depend entirely on the project size, scope and purpose.



## QUESTIONS AND CLARIFICATIONS:

- Where possible, avoid being too prescriptive in your questions so suppliers can respond with innovative solutions.
- Keep suppliers updated on the process and progress. Be sensible with clarification questions and keep it focused to respect a supplier's time.
- Include as part of questions, additional clarification or even suggestions on things to cover.
  - For example. To support question "Explain how you will reflect te ao Māori values and heritage in the design?" you could add underneath it "We are particularly focused on...."

## **EVALUATORS:**

- Select a panel with diverse perspectives and the skills to adequately evaluate broader outcomes
- Brief evaluators on how to evaluate broader outcomes and give advice on what to focus on.



If you are looking for more detailed advice - NZGP evaluation methodology guidance

\*This doesn't mean you can not use "lowest cost conforming". It can be useful for low spend tenders.

# STEP 4: KPI MEASUREMENT GUIDE



# WHAT GETS MEASURED. GETS MANAGED.

This Guidance includes potential Key Performance Indicators (KPIs) that can be incorporated into contracts. The intention is that they will be monitored, managed and reported on during the months and years of the project.

Broader outcomes KPIs are used to measure an organisation's progress against cultural, social, economic and environmental broader outcomes within a specific time frame (the project) and to make more informed decisions as a result

There is complexity and subjectivity around what exactly broader outcomes success looks like. However, tracking achievement and recognising the connections between tangible, reportable results and more difficult to measure goals will improve the chances of delivering broader outcomes when compared to not tracking at all.

# TIPS FOR DATA COLLECTION DURING THE PROJECT

- Understand supplier capability and capacity for collecting data
- Use a simple excel spreadsheet to break down the steps required to collect data. Example headings could include:
  - Broader outcome
  - KPI
  - How the data will be collected (survey, existing systems)
  - How often data will be collected (start and end of project)
- Consider what broader outcomes reporting your agency needs to do and be proactive in collecting the necessary data/information ahead of time.

Check out the New Zealand Government Procurement's broader outcomes data collection template for ideas.

# IMPORTANCE OF DEVELOPING SMART KPIS

The intention of this Guidance is to support Operations and Project Teams in the delivery of broader outcomes promises and measure supplier performance. KPIs should be tailored to suit specific contract requirements, therefore the intention of this guide is to provide indications on some of the types of performance metrics that could be considered

Actual delivery of broader outcomes is essentially supplier-led, so final KPI targets must be realistic and data shouldn't just be collected for the sake of it.

## As a general rule, KPIs are most successful when they use the 'SMARTER' acronym:

SPECIFIC SPECIFIC	
-------------------	--

Clear and concise to avoid any misinterpretation of goals with a focus on broader outcomes

MEASURABLE Quantifiable results
---------------------------------

ACHIEVABLE	Pr tin

ractical and reasonable given the resources available. melines and conditions

|--|

EVANT

Relevant to broader outcomes goals



**TIMED** 

Clear timelines to achieve and for measurement to take place



**ETHICAL** 

Principled, fair, transparent without harm to people or the environment



**RECORDED** 

Documented results

# APPENDIX APITIHANGA

# **BROADER OUTCOMES SUCCESS PARTNERS (1/2)**

The Construction Sector Accord believes that success in delivering broader outcomes requires strong partnerships and collaboration

Below are possible partners that both buyers and suppliers can engage with for specialist support, guidance and in some cases co-funding on projects/initiatives. We want to grow this list and it will be updated as opportunity for revision arises.



Cultural consultants (various): They can support and build cultural competency and capability building within project teams and the wider organisation

Women in construction partners: National Association of Women in Construction Aotearoa: BCITO: Māori & Pasifika Trades Training.



Ākina Foundation: Ākina's fwd programme for social procurement support connection with certified social enterprise for delivery of indirect positive cultural, social, economic and environmental impact.

Ministry of Health: Could co-fund, co-deliver initiatives if wider health benefits are possible through inclusion of broader outcomes in a project.

**CHASNZ:** Charitable Trust set up to help transform the standard of health and safety performance across the construction industry. Working with the industry, CHASNZ has developed a number of health and safety initiatives. including Tōtika pregualification framework and Covid-19 protocols.

Mates in Construction: Charitable organisation that engages with workers through on-site training and provides those identified as at risk with case management support that connects them to suitable professional support

**Employment New Zealand:** Access their 'Procurer's Approach to Ethical and Sustainable Work Practice' resources. Buyers and suppliers can grow their understanding of processes they can put in place to support fair treatment of workers.

# **BROADER OUTCOMES SUCCESS PARTNERS (2/2)**



Ministry of Social Development: Can co-fund and/ or co-deliver employment opportunities on projects and initiatives. (Māori Trades and Training Fund. Apprenticeship Support Programme, Mana in Mahi, He Poutama Rangatahi (NEETs)).

Department of Corrections: Could co-fund and/or co-deliver when employment of those previously incarcerated and benefits lead to reduced recidivism rates.

Targeted Training and Apprenticeship Fund: Access to free Trades Training for any new workers that suppliers may take on.

Amotai: Enable accessibility, visibility and meaningful connections with Māori and Pasifika businesses.

Toi Kai Rawa - a regional Māori economic development Agency working across the wider Bay of Plenty.

Kānoa - Regional Economic Development & Investment Unit: Access Regional Apprenticeship Initiative funding

Te Puni Kokiri: Overseeing the Te Kupenga Hao Pāuaua (progressive procurement policy - 5% Māori contracts) and their regional managers can assist Māori businesses.

Pacific Business Trust: Could co-fund, co-deliver initiatives that support Pasific businesses.



The Zero Waste Network: Access their Construction and Demolition toolkit. Suppliers can get inspired and be more connected to local Aotearoa businesses finding easy ways to reduce waste to landfill. Buyers can grow awareness of what is already taking place to include in the Business Case and support early market engagement.

Toitū/ Enviro-care: Can support certification programmes, and provide tools such as Carbon zero operational business rating tool (Toitū/NZGBC).

Sustainable Business Network / Sustainable Business **Council:** Professional service providers can join networks to support sustainable practices.

New Zealand Green Building Council (NZGBC): NZGBC operates a range of rating tools that provide guidance and best practice metrics that can support the measurement of environmental broader outcomes. They also offer training for engineers, architects. construction firms, builders and others on how to deliver on sustainability.

Infrastructure Sustainability Council (ISC): ISC operates a range of third party verified rating tools for infrastructure that provide guidance and best practice metrics to support the measurement of broader outcomes across all categories. They also offer training for all in the supply chain and support a network of sustainability professionals.

# STEP 1A: EXPLORE IDEAS / INITIATIVES

PRIORITY BROADER OUTCOME: INCREASED SIZE AND SKILL I EVEL OF DOMESTIC CONSTRUCTION SECTOR WORKFORCE (RUI F 18)

These are initiatives that suppliers can deliver to support this priority broader outcome. Buyers can also select initiatives and embed corresponding KPIs in contracts to increase the capacity and capability of Aotearoa's construction workforce. Ensuring the fair treatment of workers is fundamental to increasing the size of the construction workforce in that it ensures the retention of existing and attraction of new workers.



short of what we need in our construction workforce Source: BCITO

# **NEW WORKERS**

# **FOCUS: INCREASE SIZE OF WORKFORCE**

- Graduate and cadetship programmes
- Engagement with students direct with institutions or via partnerships
- Apprenticeship schemes
- Recruitment processes to target priority social groups\*
- Partnerships with industry training organisations
- Career pathway development
- Training programmes in-house
- Pastoral care and mentorship programmes

# **EXISTING WORKERS**

# FOCUS: INCREASE SKILL OF WORKFORCE

- Governance training
- Management training
- Targeted leadership programmes for Māori/ Pasifika and other priority social groups\*
- Career pathway development
- Training programmes in-house
- Pastoral care and mentorship programmes
- Flexible working arrangements
- Drivers licenses
- · Skill transfer and micro-credentialing
- Security of employment
- Literacy programmes
- · Digital Literacy and Numeracy

NOTE: Ideas and initiatives presented are indicative only and always under development.

See procurement guide "Construction skills and training"

**LOW ENTRY LEVEL** 

HIGHLY SPECIALISED/TECHNICAL

# STEP 1A: EXPLORE IDEAS / INITIATIVES



of construction waste per vear

# PRIORITY BROADER OUTCOME: REDUCED WASTE FROM CONSTRUCTION SECTOR (RULE 20)

Below are some ideas around reducing waste on projects at different phases. We recommend you have these assessed at the Business Case stage so that suppliers can price these accurately in tenders.

	DESIGN	DEMOLITION / DECOMMISS / Relocation	SION EARTHWORKS/ENABLING	CONSTRUCT	
REDUCE	<b>Designing out waste:</b> Specification for accurate			Create space and storage on site for diversion activities: require separation of waste	
	quantities of materials. Targe Suppliers around avoidance e.g. % utilisation of materials			streams [protected from weather, e.g. timber lengths]	
	Off-site construction and prefabrication				Engage subcontractors and material Suppliers early
	Design to standard material sizeduce waste and offcuts	zes to		Buyers and main contractors identify innovative businesses to bring in to supply chain - provide more than one pricing option	
REUSE		Deconstructrather than demolish:	Establish % targets for reu spoil on site / other local s [avoid landfill]	ise of Build into bid the cost to do resource recovery and waste management (provide more than	
		Specify and pay/price for deconstruction including on-site sorting and reuse/recycling of minimum % of materials		one pricing option)	
		Reuse of residential homes. <b>See case study here</b> .			Aggregates in roading crushed and reused on other projects
		Create a circular economy market for building materials	Identify services that acce even pay) for unwanted ma		
RECYCLE				Compactors on site to minimise materials such as soft plastic, polystyrene by 40:1 - producing bales for recycling and reuse (and minimising truck movements)	
	Resource efficiency made part of design criteria, e.g. in roading projects specify us of recycled materials	Engage a commercial recycling company e		Engage a commercial recycling company	
	Education/ Awareness/ Behaviour Change	management practices and	Use to ols and resources to hel p support behaviour chang e on site	Gro wawareness of how more recy cled materials can be used in business-as-usual	NOTE: Ideas and initiatives p

Indicative only and always under development

presented are

# STEP 1 A: EXPLORE IDEAS / INITIATIVES



of Aotearoa's carbon footprint is linked to construction Source: Building for the Future

# PRIORITY BROADER OUTCOME: NET ZERO EMISSIONS ECONOMY (RUI F 20)

Below are some ideas around reducing carbon on projects at different phases. The biggest carbon reduction potential is during the planning and design phase, however there are still some things that can be done during the construction phase. Ideas have been adapted from the procurement guide to "Reducing carbon emissions in building and construction"

### Do you need a new building? Can you consider:

- Refurbishing an existing building to enhance its usability
- · Leasing instead of building
- Refurbishment to upgrade energy performance

## Can you build less? Can you consider:

- Improving how an existing space is used.
- Optimise asset operation and management to reduce the extent of new construction requirements

## Can you build clever? Can you consider:

- Using low carbon materials:
- Prioritise structural frame, floors and foundations for biggest impact
- Streamlining delivery process
- Minimising resource consumption
- Designing for re-use and recycling, rather than disposal, at end of life (to minimise future waste)
- Design in energy/operational efficiency outcomes

## Can you build efficiently? Can you consider:

- · Eliminating waste
- · Embracing new construction technologies
- Ensure energy efficiency measures in the building envelop are to a high standard so operational efficiency outcomes are realised.

## Can you optimise site activity? Can you consider:

- · Good waste management
- Using local materials where possible to reduce transport emissions
- · Making use of off-site construction methods, reducing less efficient onsite activities and site waste.







INW

**CARBON REDUCTION POTENTIAL** 

**PLANNING DESIGN** CONSTRUCTION

The Government has made a commitment to show leadership on climate change and transitioning New Zealand to a low-emissions economy and ha put in place a number of programmes of work to support this objective. This includes the Carbon Neutral Government Programme which aims to accelerate the reduction of emissions across the public sector. It requires mandated agencies to measure and publicly report on their emissions and to offset any they can't cut by 2025.

The Building for Climate Change programme has developed two frameworks for reducing embodied and operational carbon emissions from buildings. These include regulatory requirements to report and limit emissions from all new buildings across their lifetime, including from the manufacture of materials used in construction, the construction process, construction waste, building operation and maintenance and the disposal of a building at the end of its life.

NOTE: Ideas and initiatives presented are indicative only and always under development.

# STEP 1A: EXPLORE IDEAS / INITIATIVES

PRIORITY BROADER OUTCOME: INCREASED ACCESS FOR NEW ZEALAND BUSINESSES (RULE 17)

Below are tips on relational and contractual things that buyers and main contractors can do to help achieve this priority broader outcome.

# RELATIONSHIP BUILDING

As early as possible when you know you are working in a particular region, establish links with local community business networks

Think about work that could be fulfilled by local suppliers - be careful not to make assumptions about their capability and capacity

Look at the goods and services that you already buy from New Zealand based suppliers. Could they do

Attend networking events through SME networks, or host your own workshops/webinars

Work with the businesses to understand how they can become part of your supply chain, either as a primary supplier or a subcontractor

You could also consider holding cultural training/ workshops for your procurement/contract team to help give them a better understanding of supplier diversity

Agencies can work with main contractors to help them to engage with Māori and Pasifika businesses as subcontractors

Experiment with agile and innovative ways to engage with SMEs that reduce the resources required to respond to opportunities

# CONTRACTUAL

For tips on how to procure in a way that effectively involves Aotearoa businesses while still being fair to all suppliers: Removing barriers for New Zealand businesses

Reduce amount of tender documentation especially for lower value and lower risk contracts

Consider reducing the value of liability insurance required for small businesses

For large construction projects or programmes, consider unbundling procurement contracts to increase bids from small businesses

## Contracting with Māori businesses:

- Be open to joint ventures. You can support Māori suppliers to do this by:
- building in more time to your procurement process
- indicating you are open to joint proposals, and
- providing opportunities for suppliers to engage with each other, for example through joint briefings
- Once engaged, manage the contract and relationship with the Māori business to ensure successful delivery of the contract. This includes providing feedback for supplier growth and receiving feedback from your supplier

There are some simple things that you can do to improve access for Māori, Pasifika, and regional businesses: Supporting Māori, Pasifika, and regional businesses

